

Our Managed Devices offering aims to ensure the health and performance of your network security infrastructure while minimizing the impact on your business operations. Our qualified team of network architects, technicians, analysts and specialists are certified in several areas of network security, including:

- Firewalls
- Intrusion Detection & Prevention Systems (IDS/IPS)
- VPN Solutions
- Proxy Servers and Application Gateways
- Security Information Managers
- Authentication Managers
- Back-Up Appliances

Our managed devices services include everything from the deployment of a new security device on your network to its continued operation and reliability. Our policy development assistance will help define firewall and detection rules that fit your network with minimal impact to your production environment. Day-to-day operations will include change control processes, policy and user management, regular maintenance including upgrades and patches, and device monitoring; all to ensure your systems health and protection. The managed device service also includes the administration of centralized management servers.

Typical monitored parameters include: throughput, bandwidth, latency, CPU and memory usage, temperature, storage and I/O usage, and availability. With the growing need for network security, organizations have started investing in various products and services aimed at helping them achieve goals and compliance regulations (HIPAA, SOX, GDPR, etc.).

The **SecureOps'** team is certified in critical areas of network security and leverage various technologies from leading vendors. Our close relationships with vendors as well as our test lab facilities help us evaluate new technologies and help you decide if they are right for you. We have experience providing services to large international organizations that have various needs in all regions of the world. Our emergency response team is available 24 X 7 to respond to device outages and emergency configuration changes.

Our escalation process is adaptable to your needs ranging from simple e-mail notifications to verbal phone escalation to business owners or project lead management. Our emergency response service also offers the option to initiate device RMA requests from the device vendor on your behalf.

Our service platform allows the dynamic provisioning of services in a manner that can be individually tailored to meet your unique security and budgetary requirements. Our flexible service delivery monthly payment program will lower capital expenditures, reduce operating expenses and improve security posture with open or fixed payment structures.

SecureOps helps businesses develop realistic and standard based information security policies which address the whole range of information domains. Cutting-edge technologies require cutting edge security, and **SecureOps** has developed and expertise in designing custom security services for a wide range of emerging technologies. We take pride in helping you protect your technology, customers, and employees.



